



THE NCSTM
The National Citizen SurveyTM

Royal Palm Beach, FL

Supplemental Online Survey Results

2018



NRC

National Research Center Inc

2955 Valmont Road Suite 300
Boulder, Colorado 80301
n-r-c.com • 303-444-7863

ICMA

Leaders at the Core of Better Communities

777 North Capitol Street NE Suite 500
Washington, DC 20002
icma.org • 800-745-8780

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The National Citizen Survey™
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NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About this Report

As part of its participation in The National Citizen Survey™, the Village of Royal Palm Beach conducted a mailed survey of 1,600 residents. Surveys were mailed to randomly selected households in February and March 2018 and data were collected through April 13, 2018. After the official data collection period was underway (see the report, *The National Citizen Survey: Community Livability Report, Royal Palm Beach, FL, 2018*), the Village made available a web-based survey to its residents through a link on the Village's website. Visitors to the site were able to complete the survey between March 28, 2018 and April 13, 2018 and 164 surveys were received.

This report contains the results of this administration of the web-based survey that have not been weighted to current population estimates of Royal Palm Beach.

Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Responses excluding “don’t know”

Table 1: Question 1

| Please rate each of the following aspects of quality of life in Royal Palm Beach: | Excellent | | Good | | Fair | | Poor | | Total | |
|---|-----------|------|------|------|------|------|------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| Royal Palm Beach as a place to live | 31% | N=51 | 56% | N=92 | 13% | N=21 | 0% | N=0 | 100% | N=164 |
| Your neighborhood as a place to live | 34% | N=55 | 48% | N=79 | 17% | N=27 | 1% | N=2 | 100% | N=163 |
| Royal Palm Beach as a place to raise children | 33% | N=50 | 49% | N=75 | 15% | N=23 | 3% | N=4 | 100% | N=152 |
| Royal Palm Beach as a place to work | 14% | N=15 | 45% | N=49 | 26% | N=29 | 15% | N=17 | 100% | N=110 |
| Royal Palm Beach as a place to visit | 16% | N=26 | 45% | N=72 | 26% | N=41 | 13% | N=20 | 100% | N=159 |
| Royal Palm Beach as a place to retire | 23% | N=34 | 48% | N=71 | 20% | N=29 | 9% | N=14 | 100% | N=148 |
| The overall quality of life in Royal Palm Beach | 24% | N=39 | 59% | N=96 | 16% | N=27 | 1% | N=2 | 100% | N=164 |

Table 2: Question 2

| Please rate each of the following characteristics as they relate to Royal Palm Beach as a whole: | Excellent | | Good | | Fair | | Poor | | Total | |
|---|-----------|------|------|------|------|------|------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| Overall feeling of safety in Royal Palm Beach | 12% | N=20 | 47% | N=77 | 34% | N=55 | 7% | N=12 | 100% | N=164 |
| Overall ease of getting to the places you usually have to visit | 27% | N=44 | 51% | N=84 | 18% | N=30 | 4% | N=6 | 100% | N=164 |
| Quality of overall natural environment in Royal Palm Beach | 28% | N=45 | 52% | N=85 | 16% | N=26 | 4% | N=6 | 100% | N=162 |
| Overall "built environment" of Royal Palm Beach (including overall design, buildings, parks and transportation systems) | 26% | N=42 | 43% | N=71 | 23% | N=38 | 8% | N=13 | 100% | N=164 |
| Health and wellness opportunities in Royal Palm Beach | 25% | N=36 | 48% | N=69 | 21% | N=31 | 6% | N=9 | 100% | N=145 |
| Overall opportunities for education and enrichment | 12% | N=17 | 46% | N=67 | 33% | N=48 | 10% | N=14 | 100% | N=146 |
| Overall economic health of Royal Palm Beach | 17% | N=24 | 57% | N=80 | 21% | N=30 | 4% | N=6 | 100% | N=140 |
| Sense of community | 17% | N=27 | 45% | N=71 | 31% | N=50 | 7% | N=11 | 100% | N=159 |
| Overall image or reputation of Royal Palm Beach | 16% | N=26 | 52% | N=83 | 26% | N=41 | 6% | N=10 | 100% | N=160 |

Table 3: Question 3

| Please indicate how likely or unlikely you are to do each of the following: | Very likely | | Somewhat likely | | Somewhat unlikely | | Very unlikely | | Total | |
|---|-------------|------|-----------------|------|-------------------|------|---------------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| Recommend living in Royal Palm Beach to someone who asks | 42% | N=67 | 44% | N=70 | 9% | N=14 | 5% | N=8 | 100% | N=159 |
| Remain in Royal Palm Beach for the next five years | 47% | N=75 | 36% | N=58 | 10% | N=16 | 6% | N=10 | 100% | N=159 |

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Table 4: Question 4

| Please rate how safe or unsafe you feel: | Very safe | | Somewhat safe | | Neither safe nor unsafe | | Somewhat unsafe | | Very unsafe | | Total | |
|---|-----------|------|---------------|------|-------------------------|-----|-----------------|------|-------------|-----|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| In your neighborhood during the day | 43% | N=70 | 43% | N=70 | 4% | N=7 | 9% | N=14 | 1% | N=2 | 100% | N=163 |
| In Royal Palm Beach's downtown/commercial area during the day | 41% | N=64 | 45% | N=70 | 6% | N=9 | 8% | N=12 | 1% | N=1 | 100% | N=156 |

Table 5: Question 5

| Please rate each of the following characteristics as they relate to Royal Palm Beach as a whole: | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|------|------|------|------|------|------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| Traffic flow on major streets | 7% | N=12 | 41% | N=67 | 32% | N=52 | 20% | N=32 | 100% | N=163 |
| Ease of public parking | 18% | N=28 | 58% | N=90 | 19% | N=30 | 5% | N=8 | 100% | N=156 |
| Ease of travel by car in Royal Palm Beach | 20% | N=32 | 53% | N=85 | 21% | N=34 | 6% | N=10 | 100% | N=161 |
| Ease of travel by public transportation in Royal Palm Beach | 4% | N=2 | 20% | N=11 | 31% | N=17 | 45% | N=25 | 100% | N=55 |
| Ease of travel by bicycle in Royal Palm Beach | 22% | N=24 | 41% | N=44 | 24% | N=26 | 13% | N=14 | 100% | N=108 |
| Ease of walking in Royal Palm Beach | 25% | N=39 | 51% | N=79 | 15% | N=23 | 8% | N=13 | 100% | N=154 |
| Availability of paths and walking trails | 29% | N=42 | 40% | N=59 | 23% | N=33 | 8% | N=12 | 100% | N=146 |
| Air quality | 21% | N=32 | 47% | N=72 | 19% | N=29 | 13% | N=19 | 100% | N=152 |
| Cleanliness of Royal Palm Beach | 27% | N=43 | 50% | N=80 | 20% | N=33 | 3% | N=5 | 100% | N=161 |
| Overall appearance of Royal Palm Beach | 26% | N=42 | 52% | N=84 | 19% | N=31 | 2% | N=4 | 100% | N=161 |
| Public places where people want to spend time | 30% | N=47 | 46% | N=73 | 22% | N=34 | 2% | N=3 | 100% | N=157 |
| Variety of housing options | 14% | N=21 | 54% | N=79 | 25% | N=36 | 6% | N=9 | 100% | N=145 |
| Availability of affordable quality housing | 10% | N=14 | 41% | N=56 | 34% | N=46 | 14% | N=19 | 100% | N=135 |
| Fitness opportunities (including exercise classes and paths or trails, etc.) | 27% | N=41 | 46% | N=70 | 21% | N=31 | 6% | N=9 | 100% | N=151 |
| Recreational opportunities | 27% | N=42 | 49% | N=75 | 20% | N=31 | 3% | N=5 | 100% | N=153 |
| Availability of affordable quality food | 22% | N=35 | 51% | N=81 | 23% | N=36 | 4% | N=7 | 100% | N=159 |
| Availability of affordable quality health care | 17% | N=22 | 53% | N=70 | 22% | N=29 | 9% | N=12 | 100% | N=133 |
| Availability of preventive health services | 18% | N=22 | 50% | N=61 | 25% | N=30 | 7% | N=8 | 100% | N=121 |
| Availability of affordable quality mental health care | 13% | N=8 | 32% | N=19 | 35% | N=21 | 20% | N=12 | 100% | N=60 |

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Table 6: Question 6

| Please rate each of the following characteristics as they relate to Royal Palm Beach as a whole: | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|------|------|------|------|------|------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| Availability of affordable quality child care/preschool | 13% | N=10 | 37% | N=28 | 32% | N=24 | 17% | N=13 | 100% | N=75 |
| K-12 education | 15% | N=16 | 41% | N=43 | 32% | N=34 | 12% | N=13 | 100% | N=106 |
| Adult educational opportunities | 12% | N=12 | 37% | N=37 | 37% | N=37 | 14% | N=14 | 100% | N=100 |
| Opportunities to attend cultural/arts/music activities | 18% | N=27 | 46% | N=69 | 27% | N=40 | 9% | N=13 | 100% | N=149 |
| Opportunities to participate in religious or spiritual events and activities | 23% | N=28 | 61% | N=74 | 12% | N=15 | 4% | N=5 | 100% | N=122 |
| Employment opportunities | 3% | N=3 | 27% | N=24 | 43% | N=38 | 26% | N=23 | 100% | N=88 |
| Shopping opportunities | 22% | N=36 | 50% | N=82 | 23% | N=38 | 4% | N=7 | 100% | N=163 |
| Cost of living in Royal Palm Beach | 8% | N=13 | 54% | N=88 | 31% | N=51 | 6% | N=10 | 100% | N=162 |
| Overall quality of business and service establishments in Royal Palm Beach | 11% | N=18 | 61% | N=99 | 23% | N=38 | 5% | N=8 | 100% | N=163 |
| Vibrant downtown/commercial area | 5% | N=7 | 33% | N=50 | 39% | N=59 | 23% | N=35 | 100% | N=151 |
| Overall quality of new development in Royal Palm Beach | 11% | N=15 | 39% | N=56 | 32% | N=46 | 18% | N=25 | 100% | N=142 |
| Opportunities to participate in social events and activities | 18% | N=26 | 53% | N=76 | 24% | N=35 | 4% | N=6 | 100% | N=143 |
| Opportunities to volunteer | 18% | N=15 | 48% | N=39 | 24% | N=20 | 10% | N=8 | 100% | N=82 |
| Opportunities to participate in community matters | 11% | N=13 | 44% | N=52 | 38% | N=45 | 7% | N=8 | 100% | N=118 |
| Openness and acceptance of the community toward people of diverse backgrounds | 24% | N=33 | 49% | N=68 | 20% | N=28 | 7% | N=9 | 100% | N=138 |
| Neighborhoodliness of residents in Royal Palm Beach | 14% | N=23 | 51% | N=82 | 27% | N=44 | 7% | N=12 | 100% | N=161 |

Table 7: Question 7

| Please indicate whether or not you have done each of the following in the last 12 months. | No | | Yes | | Total | |
|---|-----|-------|-----|-------|-------|-------|
| | % | N | % | N | % | N |
| Made efforts to conserve water | 16% | N=26 | 84% | N=137 | 100% | N=163 |
| Made efforts to make your home more energy efficient | 24% | N=39 | 76% | N=124 | 100% | N=163 |
| Observed a code violation or other hazard in Royal Palm Beach (weeds, abandoned buildings, etc.) | 43% | N=69 | 57% | N=93 | 100% | N=162 |
| Household member was a victim of a crime in Royal Palm Beach | 85% | N=139 | 15% | N=24 | 100% | N=163 |
| Reported a crime to the police in Royal Palm Beach | 72% | N=117 | 28% | N=46 | 100% | N=163 |
| Stocked supplies in preparation for an emergency | 10% | N=16 | 90% | N=146 | 100% | N=162 |
| Campaigned or advocated for an issue, cause or candidate | 65% | N=106 | 35% | N=56 | 100% | N=162 |
| Contacted the Village of Royal Palm Beach (in-person, phone, email or web) for help or information | 44% | N=71 | 56% | N=92 | 100% | N=163 |
| Contacted Royal Palm Beach elected officials (in-person, phone, email or web) to express your opinion | 75% | N=122 | 25% | N=40 | 100% | N=162 |

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Table 8: Question 8

| In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Royal Palm Beach? | 2 times a week or more | | 2-4 times a month | | Once a month or less | | Not at all | | Total | |
|---|------------------------|------|-------------------|------|----------------------|------|------------|-------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| Used Royal Palm Beach recreation centers or their services | 17% | N=27 | 16% | N=26 | 30% | N=48 | 37% | N=60 | 100% | N=161 |
| Visited a neighborhood park or Village park | 27% | N=43 | 30% | N=49 | 35% | N=57 | 8% | N=13 | 100% | N=162 |
| Used Royal Palm Beach public libraries or their services | 11% | N=17 | 21% | N=34 | 30% | N=49 | 38% | N=61 | 100% | N=161 |
| Participated in religious or spiritual activities in Royal Palm Beach | 6% | N=10 | 15% | N=24 | 14% | N=23 | 65% | N=104 | 100% | N=161 |
| Attended a Village-sponsored event | 3% | N=5 | 11% | N=18 | 58% | N=94 | 28% | N=45 | 100% | N=162 |
| Used bus, rail, subway or other public transportation instead of driving | 0% | N=0 | 0% | N=0 | 3% | N=5 | 97% | N=157 | 100% | N=162 |
| Carpooled with other adults or children instead of driving alone | 10% | N=16 | 6% | N=10 | 11% | N=18 | 73% | N=118 | 100% | N=162 |
| Walked or biked instead of driving | 12% | N=20 | 10% | N=16 | 24% | N=39 | 54% | N=87 | 100% | N=162 |
| Volunteered your time to some group/activity in Royal Palm Beach | 5% | N=8 | 7% | N=11 | 9% | N=14 | 79% | N=126 | 100% | N=159 |
| Participated in a club | 2% | N=3 | 4% | N=7 | 9% | N=15 | 84% | N=135 | 100% | N=160 |
| Talked to or visited with your immediate neighbors | 58% | N=93 | 25% | N=40 | 13% | N=21 | 4% | N=7 | 100% | N=161 |
| Done a favor for a neighbor | 26% | N=41 | 29% | N=47 | 39% | N=63 | 6% | N=9 | 100% | N=160 |

Table 9: Question 9

| Thinking about local public meetings (of local elected officials like Village Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting? | 2 times a week or more | | 2-4 times a month | | Once a month or less | | Not at all | | Total | |
|---|------------------------|-----|-------------------|------|----------------------|------|------------|-------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| Attended a local public meeting | 2% | N=3 | 4% | N=7 | 30% | N=49 | 64% | N=103 | 100% | N=162 |
| Watched (online or on television) a local public meeting | 1% | N=2 | 6% | N=10 | 25% | N=40 | 68% | N=111 | 100% | N=163 |

Table 10: Question 10

| Please rate the quality of each of the following services in Royal Palm Beach: | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|------|------|------|------|------|------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| Police/Sheriff services | 31% | N=45 | 42% | N=62 | 17% | N=25 | 10% | N=15 | 100% | N=147 |
| Fire services | 51% | N=62 | 45% | N=55 | 4% | N=5 | 0% | N=0 | 100% | N=122 |
| Ambulance or emergency medical services | 49% | N=54 | 44% | N=49 | 6% | N=7 | 1% | N=1 | 100% | N=111 |
| Crime prevention | 21% | N=27 | 32% | N=41 | 23% | N=30 | 23% | N=30 | 100% | N=128 |
| Fire prevention and education | 26% | N=21 | 54% | N=44 | 17% | N=14 | 4% | N=3 | 100% | N=82 |
| Traffic enforcement | 17% | N=23 | 35% | N=49 | 29% | N=40 | 19% | N=27 | 100% | N=139 |
| Street repair | 20% | N=31 | 37% | N=57 | 30% | N=46 | 12% | N=19 | 100% | N=153 |
| Street cleaning | 23% | N=34 | 40% | N=58 | 26% | N=37 | 11% | N=16 | 100% | N=145 |
| Street lighting | 20% | N=31 | 53% | N=82 | 19% | N=30 | 7% | N=11 | 100% | N=154 |
| Sidewalk maintenance | 21% | N=30 | 45% | N=65 | 20% | N=28 | 14% | N=20 | 100% | N=143 |
| Traffic signal timing | 11% | N=17 | 45% | N=70 | 28% | N=44 | 15% | N=24 | 100% | N=155 |
| Bus or transit services | 3% | N=1 | 33% | N=13 | 28% | N=11 | 36% | N=14 | 100% | N=39 |
| Garbage collection | 29% | N=44 | 43% | N=66 | 21% | N=32 | 8% | N=12 | 100% | N=154 |
| Recycling | 33% | N=49 | 44% | N=66 | 17% | N=25 | 6% | N=9 | 100% | N=149 |

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| Please rate the quality of each of the following services in Royal Palm Beach: | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|------|------|------|------|------|------|------|-------|-------|
| Yard waste pick-up | 27% | N=40 | 47% | N=69 | 18% | N=27 | 7% | N=11 | 100% | N=147 |
| Storm drainage | 22% | N=31 | 52% | N=72 | 17% | N=24 | 9% | N=12 | 100% | N=139 |
| Drinking water | 24% | N=36 | 48% | N=72 | 22% | N=33 | 7% | N=10 | 100% | N=151 |
| Sewer services | 28% | N=39 | 60% | N=83 | 10% | N=14 | 1% | N=2 | 100% | N=138 |
| Power (electric and/or gas) utility | 27% | N=43 | 51% | N=80 | 17% | N=27 | 4% | N=7 | 100% | N=157 |
| Utility billing | 22% | N=33 | 49% | N=75 | 23% | N=35 | 6% | N=9 | 100% | N=152 |
| Village parks | 54% | N=82 | 41% | N=62 | 4% | N=6 | 1% | N=1 | 100% | N=151 |
| Recreation programs or classes | 29% | N=31 | 56% | N=59 | 11% | N=12 | 4% | N=4 | 100% | N=106 |
| Recreation centers or facilities | 30% | N=36 | 54% | N=65 | 15% | N=18 | 2% | N=2 | 100% | N=121 |
| Land use, planning and zoning | 14% | N=16 | 42% | N=49 | 23% | N=27 | 21% | N=24 | 100% | N=116 |
| Code enforcement (weeds, abandoned buildings, etc.) | 12% | N=16 | 43% | N=56 | 24% | N=32 | 21% | N=27 | 100% | N=131 |
| Animal control | 12% | N=13 | 53% | N=60 | 19% | N=21 | 17% | N=19 | 100% | N=113 |
| Economic development | 8% | N=8 | 48% | N=48 | 32% | N=32 | 11% | N=11 | 100% | N=99 |
| Health services | 17% | N=17 | 55% | N=55 | 21% | N=21 | 7% | N=7 | 100% | N=100 |
| Public library services | 45% | N=56 | 47% | N=59 | 8% | N=10 | 0% | N=0 | 100% | N=125 |
| Public information services | 17% | N=20 | 54% | N=65 | 22% | N=26 | 8% | N=9 | 100% | N=120 |
| Cable television | 10% | N=13 | 49% | N=65 | 25% | N=34 | 16% | N=22 | 100% | N=134 |
| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) | 24% | N=32 | 58% | N=77 | 14% | N=18 | 5% | N=6 | 100% | N=133 |
| Preservation of natural areas such as open space, farmlands and greenbelts | 19% | N=25 | 42% | N=56 | 17% | N=23 | 21% | N=28 | 100% | N=132 |
| Royal Palm Beach open space | 23% | N=32 | 39% | N=55 | 24% | N=33 | 14% | N=20 | 100% | N=140 |
| Village-sponsored special events | 33% | N=44 | 47% | N=62 | 16% | N=21 | 5% | N=6 | 100% | N=133 |
| Overall customer service by Royal Palm Beach employees (police, receptionists, planners, etc.) | 22% | N=32 | 52% | N=76 | 17% | N=25 | 8% | N=12 | 100% | N=145 |

Table 11: Question 11

| Overall, how would you rate the quality of the services provided by each of the following? | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|------|------|------|------|------|------|------|-------|-------|
| The Village of Royal Palm Beach | 25% | N=38 | 49% | N=75 | 20% | N=31 | 6% | N=9 | 100% | N=153 |
| The Federal Government | 7% | N=9 | 42% | N=57 | 34% | N=46 | 18% | N=24 | 100% | N=136 |

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Table 12: Question 12

| Please rate the following categories of Royal Palm Beach government performance: | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|------|------|------|------|------|------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| The value of services for the taxes paid to Royal Palm Beach | 20% | N=31 | 41% | N=64 | 29% | N=45 | 10% | N=15 | 100% | N=155 |
| The overall direction that Royal Palm Beach is taking | 13% | N=20 | 41% | N=62 | 26% | N=40 | 20% | N=30 | 100% | N=152 |
| The job Royal Palm Beach government does at welcoming citizen involvement | 8% | N=10 | 38% | N=47 | 32% | N=40 | 22% | N=27 | 100% | N=124 |
| Overall confidence in Royal Palm Beach government | 9% | N=13 | 34% | N=52 | 34% | N=52 | 23% | N=35 | 100% | N=152 |
| Generally acting in the best interest of the community | 12% | N=18 | 39% | N=59 | 26% | N=40 | 24% | N=36 | 100% | N=153 |
| Being honest | 13% | N=17 | 36% | N=46 | 25% | N=32 | 26% | N=34 | 100% | N=129 |
| Treating all residents fairly | 15% | N=19 | 31% | N=40 | 28% | N=36 | 27% | N=35 | 100% | N=130 |

Table 13: Question 13

| Please rate how important, if at all, you think it is for the Royal Palm Beach community to focus on each of the following in the coming two years: | Essential | | Very important | | Somewhat important | | Not at all important | | Total | |
|---|-----------|-------|----------------|------|--------------------|------|----------------------|-----|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| Overall feeling of safety in Royal Palm Beach | 77% | N=125 | 21% | N=34 | 2% | N=3 | 0% | N=0 | 100% | N=162 |
| Overall ease of getting to the places you usually have to visit | 35% | N=56 | 51% | N=82 | 14% | N=22 | 1% | N=1 | 100% | N=161 |
| Quality of overall natural environment in Royal Palm Beach | 45% | N=73 | 41% | N=67 | 12% | N=19 | 2% | N=3 | 100% | N=162 |
| Overall "built environment" of Royal Palm Beach (including overall design, buildings, parks and transportation systems) | 28% | N=46 | 50% | N=81 | 19% | N=31 | 2% | N=4 | 100% | N=162 |
| Health and wellness opportunities in Royal Palm Beach | 25% | N=40 | 47% | N=75 | 27% | N=43 | 2% | N=3 | 100% | N=161 |
| Overall opportunities for education and enrichment | 37% | N=60 | 39% | N=63 | 22% | N=35 | 2% | N=4 | 100% | N=162 |
| Overall economic health of Royal Palm Beach | 46% | N=74 | 46% | N=74 | 7% | N=11 | 2% | N=3 | 100% | N=162 |
| Sense of community | 38% | N=61 | 47% | N=75 | 14% | N=23 | 1% | N=1 | 100% | N=160 |

Table 14: Question 14

| Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Village government and its activities, events and services: | Major source | | Minor source | | Not a source | | Total | |
|---|--------------|------|--------------|------|--------------|------|-------|-------|
| | % | N | % | N | % | N | % | N |
| Village website (www.royalpalmbeach.com) | 57% | N=93 | 36% | N=58 | 7% | N=11 | 100% | N=162 |
| Local media outlets (newspapers, radio, local television stations) | 42% | N=68 | 48% | N=78 | 10% | N=16 | 100% | N=162 |
| Local Comcast Village channel 18 or UVerse channel 99 | 9% | N=15 | 35% | N=56 | 55% | N=88 | 100% | N=159 |
| Quarterly Village Newsletter | 46% | N=74 | 42% | N=67 | 12% | N=19 | 100% | N=160 |
| Village Council meetings and other public meetings | 26% | N=42 | 39% | N=63 | 35% | N=56 | 100% | N=161 |
| Communications with Village elected officials or administrative staff (i.e., e-mail, phone, in-person) | 26% | N=41 | 33% | N=52 | 42% | N=66 | 100% | N=159 |
| Social media postings (i.e., Facebook, Twitter) | 41% | N=65 | 28% | N=45 | 31% | N=50 | 100% | N=160 |
| Bi-monthly Mayor's VECTOR publication | 24% | N=38 | 38% | N=60 | 38% | N=60 | 100% | N=158 |
| CodeRED Emergency Notification System | 43% | N=68 | 27% | N=43 | 31% | N=49 | 100% | N=160 |
| Village LED signs | 38% | N=61 | 49% | N=79 | 13% | N=20 | 100% | N=160 |
| Village alerts (text, email) | 35% | N=56 | 34% | N=54 | 31% | N=50 | 100% | N=160 |
| Word-of-mouth | 35% | N=56 | 45% | N=72 | 20% | N=32 | 100% | N=160 |

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Table 15: Question D1

| How often, if at all, do you do each of the following, considering all of the times you could? | Never | | Rarely | | Sometimes | | Usually | | Always | | Total | |
|--|-------|-----|--------|------|-----------|------|---------|------|--------|-------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Recycle at home | 6% | N=9 | 2% | N=4 | 6% | N=10 | 23% | N=37 | 63% | N=102 | 100% | N=162 |
| Purchase goods or services from a business located in Royal Palm Beach | 0% | N=0 | 1% | N=1 | 15% | N=25 | 56% | N=91 | 28% | N=45 | 100% | N=162 |
| Eat at least 5 portions of fruits and vegetables a day | 4% | N=7 | 14% | N=22 | 37% | N=60 | 35% | N=56 | 10% | N=17 | 100% | N=162 |
| Participate in moderate or vigorous physical activity | 2% | N=4 | 12% | N=20 | 41% | N=67 | 31% | N=50 | 13% | N=21 | 100% | N=162 |
| Read or watch local news (via television, paper, computer, etc.) | 4% | N=6 | 5% | N=8 | 11% | N=18 | 35% | N=56 | 46% | N=74 | 100% | N=162 |
| Vote in local elections | 5% | N=8 | 5% | N=8 | 7% | N=11 | 25% | N=41 | 58% | N=94 | 100% | N=162 |

Table 16: Question D2

| Would you say that in general your health is: | Percent | Number |
|---|---------|--------|
| Excellent | 18% | N=29 |
| Very good | 50% | N=80 |
| Good | 27% | N=43 |
| Fair | 4% | N=7 |
| Poor | 1% | N=1 |
| Total | 100% | N=160 |

Table 17: Question D3

| What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: | Percent | Number |
|--|---------|--------|
| Very positive | 13% | N=21 |
| Somewhat positive | 25% | N=39 |
| Neutral | 50% | N=78 |
| Somewhat negative | 11% | N=17 |
| Very negative | 1% | N=2 |
| Total | 100% | N=157 |

Table 18: Question D4

| What is your employment status? | Percent | Number |
|---------------------------------------|---------|--------|
| Working full time for pay | 61% | N=99 |
| Working part time for pay | 10% | N=16 |
| Unemployed, looking for paid work | 2% | N=4 |
| Unemployed, not looking for paid work | 4% | N=7 |
| Fully retired | 22% | N=36 |
| Total | 100% | N=162 |

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Table 19: Question D5

| Do you work inside the boundaries of Royal Palm Beach? | Percent | Number |
|--|---------|--------|
| Yes, outside the home | 20% | N=29 |
| Yes, from home | 14% | N=20 |
| No | 66% | N=96 |
| Total | 100% | N=145 |

Table 20: Question D6

| How many years have you lived in Royal Palm Beach? | Percent | Number |
|--|---------|--------|
| Less than 2 years | 4% | N=7 |
| 2 to 5 years | 25% | N=41 |
| 6 to 10 years | 13% | N=22 |
| 11 to 20 years | 27% | N=44 |
| More than 20 years | 30% | N=49 |
| Total | 100% | N=163 |

Table 21: Question D7

| Which best describes the building you live in? | Percent | Number |
|--|---------|--------|
| One family house detached from any other houses | 87% | N=123 |
| Building with two or more homes (duplex, townhome, apartment or condominium) | 13% | N=19 |
| Mobile home | 0% | N=0 |
| Other | 0% | N=0 |
| Total | 100% | N=142 |

Table 22: Question D8

| Is this house, apartment or mobile home... | Percent | Number |
|--|---------|--------|
| Rented | 6% | N=8 |
| Owned | 94% | N=129 |
| Total | 100% | N=137 |

Table 23: Question D9

| About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)? | Percent | Number |
|---|---------|--------|
| Less than \$300 per month | 4% | N=7 |
| \$300 to \$599 per month | 13% | N=20 |
| \$600 to \$999 per month | 15% | N=23 |
| \$1,000 to \$1,499 per month | 25% | N=39 |
| \$1,500 to \$2,499 per month | 34% | N=54 |
| \$2,500 or more per month | 9% | N=14 |
| Total | 100% | N=157 |

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Table 24: Question D10

| Do any children 17 or under live in your household? | Percent | Number |
|---|---------|--------|
| No | 62% | N=87 |
| Yes | 38% | N=53 |
| Total | 100% | N=140 |

Table 25: Question D11

| Are you or any other members of your household aged 65 or older? | Percent | Number |
|--|---------|--------|
| No | 70% | N=99 |
| Yes | 30% | N=42 |
| Total | 100% | N=141 |

Table 26: Question D12

| How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.) | Percent | Number |
|--|---------|--------|
| Less than \$25,000 | 6% | N=8 |
| \$25,000 to \$49,999 | 15% | N=22 |
| \$50,000 to \$99,999 | 39% | N=57 |
| \$100,000 to \$149,999 | 24% | N=35 |
| \$150,000 or more | 16% | N=23 |
| Total | 100% | N=145 |

Table 27: Question D13

| Are you Spanish, Hispanic or Latino? | Percent | Number |
|--|---------|--------|
| No, not Spanish, Hispanic or Latino | 87% | N=139 |
| Yes, I consider myself to be Spanish, Hispanic or Latino | 13% | N=20 |
| Total | 100% | N=159 |

Table 28: Question D14

| What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.) | Percent | Number |
|---|---------|--------|
| American Indian or Alaskan Native | 2% | N=3 |
| Asian, Asian Indian or Pacific Islander | 1% | N=2 |
| Black or African American | 4% | N=6 |
| White | 90% | N=135 |
| Other | 7% | N=10 |

Total may exceed 100% as respondents could select more than one option.

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Table 29: Question D15

| In which category is your age? | Percent | Number |
|--------------------------------|---------|--------|
| 18 to 24 years | 0% | N=0 |
| 25 to 34 years | 7% | N=11 |
| 35 to 44 years | 18% | N=29 |
| 45 to 54 years | 25% | N=40 |
| 55 to 64 years | 27% | N=43 |
| 65 to 74 years | 16% | N=25 |
| 75 years or older | 7% | N=11 |
| Total | 100% | N=159 |

Table 30: Question D16

| What is your sex? | Percent | Number |
|-------------------|---------|--------|
| Female | 57% | N=64 |
| Male | 43% | N=48 |
| Total | 100% | N=112 |

Table 31: Question D17

| Do you consider a cell phone or landline your primary telephone number? | Percent | Number |
|---|---------|--------|
| Cell | 67% | N=73 |
| Land line | 15% | N=16 |
| Both | 18% | N=20 |
| Total | 100% | N=109 |

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Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 32: Question 1

| Please rate each of the following aspects of quality of life in Royal Palm Beach: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|---|-----------|------|------|------|------|------|------|------|------------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Royal Palm Beach as a place to live | 31% | N=51 | 56% | N=92 | 13% | N=21 | 0% | N=0 | 0% | N=0 | 100% | N=164 |
| Your neighborhood as a place to live | 34% | N=55 | 48% | N=79 | 17% | N=27 | 1% | N=2 | 0% | N=0 | 100% | N=163 |
| Royal Palm Beach as a place to raise children | 30% | N=50 | 46% | N=75 | 14% | N=23 | 2% | N=4 | 7% | N=12 | 100% | N=164 |
| Royal Palm Beach as a place to work | 9% | N=15 | 30% | N=49 | 18% | N=29 | 10% | N=17 | 33% | N=54 | 100% | N=164 |
| Royal Palm Beach as a place to visit | 16% | N=26 | 44% | N=72 | 25% | N=41 | 12% | N=20 | 3% | N=5 | 100% | N=164 |
| Royal Palm Beach as a place to retire | 21% | N=34 | 43% | N=71 | 18% | N=29 | 9% | N=14 | 10% | N=16 | 100% | N=164 |
| The overall quality of life in Royal Palm Beach | 24% | N=39 | 59% | N=96 | 16% | N=27 | 1% | N=2 | 0% | N=0 | 100% | N=164 |

Table 33: Question 2

| Please rate each of the following characteristics as they relate to Royal Palm Beach as a whole: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|---|-----------|------|------|------|------|------|------|------|------------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Overall feeling of safety in Royal Palm Beach | 12% | N=20 | 47% | N=77 | 34% | N=55 | 7% | N=12 | 0% | N=0 | 100% | N=164 |
| Overall ease of getting to the places you usually have to visit | 27% | N=44 | 51% | N=84 | 18% | N=30 | 4% | N=6 | 0% | N=0 | 100% | N=164 |
| Quality of overall natural environment in Royal Palm Beach | 28% | N=45 | 52% | N=85 | 16% | N=26 | 4% | N=6 | 0% | N=0 | 100% | N=162 |
| Overall "built environment" of Royal Palm Beach (including overall design, buildings, parks and transportation systems) | 26% | N=42 | 43% | N=71 | 23% | N=38 | 8% | N=13 | 0% | N=0 | 100% | N=164 |
| Health and wellness opportunities in Royal Palm Beach | 22% | N=36 | 42% | N=69 | 19% | N=31 | 6% | N=9 | 11% | N=18 | 100% | N=163 |
| Overall opportunities for education and enrichment | 10% | N=17 | 41% | N=67 | 29% | N=48 | 9% | N=14 | 11% | N=18 | 100% | N=164 |
| Overall economic health of Royal Palm Beach | 15% | N=24 | 49% | N=80 | 18% | N=30 | 4% | N=6 | 15% | N=24 | 100% | N=164 |
| Sense of community | 16% | N=27 | 43% | N=71 | 30% | N=50 | 7% | N=11 | 3% | N=5 | 100% | N=164 |
| Overall image or reputation of Royal Palm Beach | 16% | N=26 | 51% | N=83 | 25% | N=41 | 6% | N=10 | 2% | N=4 | 100% | N=164 |

Table 34: Question 3

| Please indicate how likely or unlikely you are to do each of the following: | Very likely | | Somewhat likely | | Somewhat unlikely | | Very unlikely | | Don't know | | Total | |
|---|-------------|------|-----------------|------|-------------------|------|---------------|------|------------|-----|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Recommend living in Royal Palm Beach to someone who asks | 41% | N=67 | 43% | N=70 | 9% | N=14 | 5% | N=8 | 2% | N=4 | 100% | N=163 |
| Remain in Royal Palm Beach for the next five years | 46% | N=75 | 36% | N=58 | 10% | N=16 | 6% | N=10 | 2% | N=4 | 100% | N=163 |

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Table 35: Question 4

| Please rate how safe or unsafe you feel: | Very safe | | Somewhat safe | | Neither safe nor unsafe | | Somewhat unsafe | | Very unsafe | | Don't know | | Total | |
|---|-----------|------|---------------|------|-------------------------|-----|-----------------|------|-------------|-----|------------|-----|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N | % | N |
| In your neighborhood during the day | 43% | N=70 | 43% | N=70 | 4% | N=7 | 9% | N=14 | 1% | N=2 | 0% | N=0 | 100% | N=163 |
| In Royal Palm Beach's downtown/commercial area during the day | 39% | N=64 | 43% | N=70 | 6% | N=9 | 7% | N=12 | 1% | N=1 | 4% | N=7 | 100% | N=163 |

Table 36: Question 5

| Please rate each of the following characteristics as they relate to Royal Palm Beach as a whole: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|------|------|------|------|------|------|------|------------|-------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Traffic flow on major streets | 7% | N=12 | 41% | N=67 | 32% | N=52 | 20% | N=32 | 0% | N=0 | 100% | N=163 |
| Ease of public parking | 17% | N=28 | 56% | N=90 | 19% | N=30 | 5% | N=8 | 3% | N=5 | 100% | N=161 |
| Ease of travel by car in Royal Palm Beach | 20% | N=32 | 53% | N=85 | 21% | N=34 | 6% | N=10 | 0% | N=0 | 100% | N=161 |
| Ease of travel by public transportation in Royal Palm Beach | 1% | N=2 | 7% | N=11 | 10% | N=17 | 15% | N=25 | 66% | N=107 | 100% | N=162 |
| Ease of travel by bicycle in Royal Palm Beach | 15% | N=24 | 28% | N=44 | 16% | N=26 | 9% | N=14 | 33% | N=52 | 100% | N=160 |
| Ease of walking in Royal Palm Beach | 24% | N=39 | 49% | N=79 | 14% | N=23 | 8% | N=13 | 5% | N=8 | 100% | N=162 |
| Availability of paths and walking trails | 26% | N=42 | 37% | N=59 | 20% | N=33 | 7% | N=12 | 9% | N=15 | 100% | N=161 |
| Air quality | 20% | N=32 | 45% | N=72 | 18% | N=29 | 12% | N=19 | 5% | N=8 | 100% | N=160 |
| Cleanliness of Royal Palm Beach | 27% | N=43 | 50% | N=80 | 20% | N=33 | 3% | N=5 | 0% | N=0 | 100% | N=161 |
| Overall appearance of Royal Palm Beach | 26% | N=42 | 52% | N=84 | 19% | N=31 | 2% | N=4 | 0% | N=0 | 100% | N=161 |
| Public places where people want to spend time | 29% | N=47 | 45% | N=73 | 21% | N=34 | 2% | N=3 | 2% | N=4 | 100% | N=161 |
| Variety of housing options | 13% | N=21 | 49% | N=79 | 22% | N=36 | 6% | N=9 | 10% | N=16 | 100% | N=161 |
| Availability of affordable quality housing | 9% | N=14 | 35% | N=56 | 29% | N=46 | 12% | N=19 | 16% | N=25 | 100% | N=160 |
| Fitness opportunities (including exercise classes and paths or trails, etc.) | 25% | N=41 | 43% | N=70 | 19% | N=31 | 6% | N=9 | 6% | N=10 | 100% | N=161 |
| Recreational opportunities | 26% | N=42 | 47% | N=75 | 19% | N=31 | 3% | N=5 | 5% | N=8 | 100% | N=161 |
| Availability of affordable quality food | 22% | N=35 | 50% | N=81 | 22% | N=36 | 4% | N=7 | 1% | N=2 | 100% | N=161 |
| Availability of affordable quality health care | 14% | N=22 | 43% | N=70 | 18% | N=29 | 7% | N=12 | 17% | N=28 | 100% | N=161 |
| Availability of preventive health services | 14% | N=22 | 38% | N=61 | 19% | N=30 | 5% | N=8 | 25% | N=40 | 100% | N=161 |
| Availability of affordable quality mental health care | 5% | N=8 | 12% | N=19 | 13% | N=21 | 8% | N=12 | 63% | N=100 | 100% | N=160 |

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Table 37: Question 6

| Please rate each of the following characteristics as they relate to Royal Palm Beach as a whole: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|------|------|------|------|------|------|------|------------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Availability of affordable quality child care/preschool | 6% | N=10 | 17% | N=28 | 15% | N=24 | 8% | N=13 | 54% | N=88 | 100% | N=163 |
| K-12 education | 10% | N=16 | 27% | N=43 | 21% | N=34 | 8% | N=13 | 35% | N=56 | 100% | N=162 |
| Adult educational opportunities | 7% | N=12 | 23% | N=37 | 23% | N=37 | 9% | N=14 | 39% | N=63 | 100% | N=163 |
| Opportunities to attend cultural/arts/music activities | 17% | N=27 | 42% | N=69 | 25% | N=40 | 8% | N=13 | 9% | N=14 | 100% | N=163 |
| Opportunities to participate in religious or spiritual events and activities | 17% | N=28 | 46% | N=74 | 9% | N=15 | 3% | N=5 | 25% | N=40 | 100% | N=162 |
| Employment opportunities | 2% | N=3 | 15% | N=24 | 23% | N=38 | 14% | N=23 | 46% | N=75 | 100% | N=163 |
| Shopping opportunities | 22% | N=36 | 50% | N=82 | 23% | N=38 | 4% | N=7 | 0% | N=0 | 100% | N=163 |
| Cost of living in Royal Palm Beach | 8% | N=13 | 54% | N=88 | 31% | N=51 | 6% | N=10 | 1% | N=1 | 100% | N=163 |
| Overall quality of business and service establishments in Royal Palm Beach | 11% | N=18 | 61% | N=99 | 23% | N=38 | 5% | N=8 | 0% | N=0 | 100% | N=163 |
| Vibrant downtown/commercial area | 4% | N=7 | 31% | N=50 | 36% | N=59 | 22% | N=35 | 7% | N=11 | 100% | N=162 |
| Overall quality of new development in Royal Palm Beach | 9% | N=15 | 34% | N=56 | 28% | N=46 | 15% | N=25 | 13% | N=21 | 100% | N=163 |
| Opportunities to participate in social events and activities | 16% | N=26 | 47% | N=76 | 22% | N=35 | 4% | N=6 | 12% | N=19 | 100% | N=162 |
| Opportunities to volunteer | 9% | N=15 | 24% | N=39 | 12% | N=20 | 5% | N=8 | 50% | N=81 | 100% | N=163 |
| Opportunities to participate in community matters | 8% | N=13 | 32% | N=52 | 28% | N=45 | 5% | N=8 | 27% | N=44 | 100% | N=162 |
| Openness and acceptance of the community toward people of diverse backgrounds | 20% | N=33 | 42% | N=68 | 17% | N=28 | 6% | N=9 | 15% | N=25 | 100% | N=163 |
| Neighborliness of residents in Royal Palm Beach | 14% | N=23 | 50% | N=82 | 27% | N=44 | 7% | N=12 | 1% | N=2 | 100% | N=163 |

Table 38: Question 7

| Please indicate whether or not you have done each of the following in the last 12 months. | No | | Yes | | Total | |
|---|-----|-------|-----|-------|-------|-------|
| | % | N | % | N | % | N |
| Made efforts to conserve water | 16% | N=26 | 84% | N=137 | 100% | N=163 |
| Made efforts to make your home more energy efficient | 24% | N=39 | 76% | N=124 | 100% | N=163 |
| Observed a code violation or other hazard in Royal Palm Beach (weeds, abandoned buildings, etc.) | 43% | N=69 | 57% | N=93 | 100% | N=162 |
| Household member was a victim of a crime in Royal Palm Beach | 85% | N=139 | 15% | N=24 | 100% | N=163 |
| Reported a crime to the police in Royal Palm Beach | 72% | N=117 | 28% | N=46 | 100% | N=163 |
| Stocked supplies in preparation for an emergency | 10% | N=16 | 90% | N=146 | 100% | N=162 |
| Campaigned or advocated for an issue, cause or candidate | 65% | N=106 | 35% | N=56 | 100% | N=162 |
| Contacted the Village of Royal Palm Beach (in-person, phone, email or web) for help or information | 44% | N=71 | 56% | N=92 | 100% | N=163 |
| Contacted Royal Palm Beach elected officials (in-person, phone, email or web) to express your opinion | 75% | N=122 | 25% | N=40 | 100% | N=162 |

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Table 39: Question 8

| In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Royal Palm Beach? | 2 times a week or more | | 2-4 times a month | | Once a month or less | | Not at all | | Total | |
|---|------------------------|------|-------------------|------|----------------------|------|------------|-------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| Used Royal Palm Beach recreation centers or their services | 17% | N=27 | 16% | N=26 | 30% | N=48 | 37% | N=60 | 100% | N=161 |
| Visited a neighborhood park or Village park | 27% | N=43 | 30% | N=49 | 35% | N=57 | 8% | N=13 | 100% | N=162 |
| Used Royal Palm Beach public libraries or their services | 11% | N=17 | 21% | N=34 | 30% | N=49 | 38% | N=61 | 100% | N=161 |
| Participated in religious or spiritual activities in Royal Palm Beach | 6% | N=10 | 15% | N=24 | 14% | N=23 | 65% | N=104 | 100% | N=161 |
| Attended a Village-sponsored event | 3% | N=5 | 11% | N=18 | 58% | N=94 | 28% | N=45 | 100% | N=162 |
| Used bus, rail, subway or other public transportation instead of driving | 0% | N=0 | 0% | N=0 | 3% | N=5 | 97% | N=157 | 100% | N=162 |
| Carpooled with other adults or children instead of driving alone | 10% | N=16 | 6% | N=10 | 11% | N=18 | 73% | N=118 | 100% | N=162 |
| Walked or biked instead of driving | 12% | N=20 | 10% | N=16 | 24% | N=39 | 54% | N=87 | 100% | N=162 |
| Volunteered your time to some group/activity in Royal Palm Beach | 5% | N=8 | 7% | N=11 | 9% | N=14 | 79% | N=126 | 100% | N=159 |
| Participated in a club | 2% | N=3 | 4% | N=7 | 9% | N=15 | 84% | N=135 | 100% | N=160 |
| Talked to or visited with your immediate neighbors | 58% | N=93 | 25% | N=40 | 13% | N=21 | 4% | N=7 | 100% | N=161 |
| Done a favor for a neighbor | 26% | N=41 | 29% | N=47 | 39% | N=63 | 6% | N=9 | 100% | N=160 |

Table 40: Question 9

| Thinking about local public meetings (of local elected officials like Village Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting? | 2 times a week or more | | 2-4 times a month | | Once a month or less | | Not at all | | Total | |
|---|------------------------|-----|-------------------|------|----------------------|------|------------|-------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| Attended a local public meeting | 2% | N=3 | 4% | N=7 | 30% | N=49 | 64% | N=103 | 100% | N=162 |
| Watched (online or on television) a local public meeting | 1% | N=2 | 6% | N=10 | 25% | N=40 | 68% | N=111 | 100% | N=163 |

Table 41: Question 10

| Please rate the quality of each of the following services in Royal Palm Beach: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|------|------|------|------|------|------|------|------------|-------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Police/Sheriff services | 28% | N=45 | 39% | N=62 | 16% | N=25 | 9% | N=15 | 8% | N=13 | 100% | N=160 |
| Fire services | 39% | N=62 | 35% | N=55 | 3% | N=5 | 0% | N=0 | 23% | N=36 | 100% | N=158 |
| Ambulance or emergency medical services | 34% | N=54 | 31% | N=49 | 4% | N=7 | 1% | N=1 | 29% | N=46 | 100% | N=157 |
| Crime prevention | 17% | N=27 | 26% | N=41 | 19% | N=30 | 19% | N=30 | 18% | N=29 | 100% | N=157 |
| Fire prevention and education | 13% | N=21 | 28% | N=44 | 9% | N=14 | 2% | N=3 | 48% | N=75 | 100% | N=157 |
| Traffic enforcement | 15% | N=23 | 31% | N=49 | 25% | N=40 | 17% | N=27 | 11% | N=18 | 100% | N=157 |
| Street repair | 20% | N=31 | 36% | N=57 | 29% | N=46 | 12% | N=19 | 3% | N=4 | 100% | N=157 |
| Street cleaning | 22% | N=34 | 37% | N=58 | 24% | N=37 | 10% | N=16 | 8% | N=12 | 100% | N=157 |
| Street lighting | 20% | N=31 | 52% | N=82 | 19% | N=30 | 7% | N=11 | 2% | N=3 | 100% | N=157 |
| Sidewalk maintenance | 19% | N=30 | 42% | N=65 | 18% | N=28 | 13% | N=20 | 8% | N=13 | 100% | N=156 |
| Traffic signal timing | 11% | N=17 | 45% | N=70 | 28% | N=44 | 15% | N=24 | 1% | N=2 | 100% | N=157 |
| Bus or transit services | 1% | N=1 | 8% | N=13 | 7% | N=11 | 9% | N=14 | 75% | N=118 | 100% | N=157 |
| Garbage collection | 28% | N=44 | 42% | N=66 | 20% | N=32 | 8% | N=12 | 2% | N=3 | 100% | N=157 |

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| Please rate the quality of each of the following services in Royal Palm Beach: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|------|------|------|------|------|------|------|------------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Recycling | 31% | N=49 | 42% | N=66 | 16% | N=25 | 6% | N=9 | 4% | N=7 | 100% | N=156 |
| Yard waste pick-up | 25% | N=40 | 44% | N=69 | 17% | N=27 | 7% | N=11 | 6% | N=10 | 100% | N=157 |
| Storm drainage | 20% | N=31 | 46% | N=72 | 15% | N=24 | 8% | N=12 | 11% | N=17 | 100% | N=156 |
| Drinking water | 23% | N=36 | 46% | N=72 | 21% | N=33 | 6% | N=10 | 4% | N=6 | 100% | N=157 |
| Sewer services | 25% | N=39 | 53% | N=83 | 9% | N=14 | 1% | N=2 | 12% | N=18 | 100% | N=156 |
| Power (electric and/or gas) utility | 27% | N=43 | 51% | N=80 | 17% | N=27 | 4% | N=7 | 0% | N=0 | 100% | N=157 |
| Utility billing | 21% | N=33 | 48% | N=75 | 22% | N=35 | 6% | N=9 | 3% | N=5 | 100% | N=157 |
| Village parks | 52% | N=82 | 39% | N=62 | 4% | N=6 | 1% | N=1 | 4% | N=6 | 100% | N=157 |
| Recreation programs or classes | 20% | N=31 | 38% | N=59 | 8% | N=12 | 3% | N=4 | 32% | N=51 | 100% | N=157 |
| Recreation centers or facilities | 23% | N=36 | 41% | N=65 | 11% | N=18 | 1% | N=2 | 23% | N=36 | 100% | N=157 |
| Land use, planning and zoning | 10% | N=16 | 31% | N=49 | 17% | N=27 | 15% | N=24 | 26% | N=41 | 100% | N=157 |
| Code enforcement (weeds, abandoned buildings, etc.) | 10% | N=16 | 36% | N=56 | 21% | N=32 | 17% | N=27 | 15% | N=24 | 100% | N=155 |
| Animal control | 8% | N=13 | 38% | N=60 | 13% | N=21 | 12% | N=19 | 28% | N=43 | 100% | N=156 |
| Economic development | 5% | N=8 | 31% | N=48 | 21% | N=32 | 7% | N=11 | 36% | N=56 | 100% | N=155 |
| Health services | 11% | N=17 | 35% | N=55 | 13% | N=21 | 4% | N=7 | 36% | N=57 | 100% | N=157 |
| Public library services | 36% | N=56 | 38% | N=59 | 6% | N=10 | 0% | N=0 | 20% | N=32 | 100% | N=157 |
| Public information services | 13% | N=20 | 41% | N=65 | 17% | N=26 | 6% | N=9 | 24% | N=37 | 100% | N=157 |
| Cable television | 8% | N=13 | 42% | N=65 | 22% | N=34 | 14% | N=22 | 14% | N=22 | 100% | N=156 |
| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) | 20% | N=32 | 49% | N=77 | 11% | N=18 | 4% | N=6 | 15% | N=24 | 100% | N=157 |
| Preservation of natural areas such as open space, farmlands and greenbelts | 16% | N=25 | 36% | N=56 | 15% | N=23 | 18% | N=28 | 15% | N=23 | 100% | N=155 |
| Royal Palm Beach open space | 20% | N=32 | 35% | N=55 | 21% | N=33 | 13% | N=20 | 11% | N=17 | 100% | N=157 |
| Village-sponsored special events | 28% | N=44 | 39% | N=62 | 13% | N=21 | 4% | N=6 | 15% | N=24 | 100% | N=157 |
| Overall customer service by Royal Palm Beach employees (police, receptionists, planners, etc.) | 20% | N=32 | 48% | N=76 | 16% | N=25 | 8% | N=12 | 8% | N=12 | 100% | N=157 |

Table 42: Question 11

| Overall, how would you rate the quality of the services provided by each of the following? | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|------|------|------|------|------|------|------|------------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| The Village of Royal Palm Beach | 23% | N=38 | 46% | N=75 | 19% | N=31 | 6% | N=9 | 6% | N=9 | 100% | N=162 |
| The Federal Government | 6% | N=9 | 36% | N=57 | 29% | N=46 | 15% | N=24 | 14% | N=23 | 100% | N=159 |

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Table 43: Question 12

| Please rate the following categories of Royal Palm Beach government performance: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|------|------|------|------|------|------|------|------------|------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| The value of services for the taxes paid to Royal Palm Beach | 19% | N=31 | 39% | N=64 | 28% | N=45 | 9% | N=15 | 5% | N=8 | 100% | N=163 |
| The overall direction that Royal Palm Beach is taking | 12% | N=20 | 38% | N=62 | 25% | N=40 | 18% | N=30 | 7% | N=11 | 100% | N=163 |
| The job Royal Palm Beach government does at welcoming citizen involvement | 6% | N=10 | 29% | N=47 | 25% | N=40 | 17% | N=27 | 24% | N=39 | 100% | N=163 |
| Overall confidence in Royal Palm Beach government | 8% | N=13 | 32% | N=52 | 32% | N=52 | 22% | N=35 | 6% | N=10 | 100% | N=162 |
| Generally acting in the best interest of the community | 11% | N=18 | 36% | N=59 | 25% | N=40 | 22% | N=36 | 6% | N=9 | 100% | N=162 |
| Being honest | 11% | N=17 | 29% | N=46 | 20% | N=32 | 21% | N=34 | 20% | N=32 | 100% | N=161 |
| Treating all residents fairly | 12% | N=19 | 25% | N=40 | 22% | N=36 | 21% | N=35 | 20% | N=33 | 100% | N=163 |

Table 44: Question 13

| Please rate how important, if at all, you think it is for the Royal Palm Beach community to focus on each of the following in the coming two years: | Essential | | Very important | | Somewhat important | | Not at all important | | Total | |
|---|-----------|-------|----------------|------|--------------------|------|----------------------|-----|-------|-------|
| | % | N | % | N | % | N | % | N | % | N |
| Overall feeling of safety in Royal Palm Beach | 77% | N=125 | 21% | N=34 | 2% | N=3 | 0% | N=0 | 100% | N=162 |
| Overall ease of getting to the places you usually have to visit | 35% | N=56 | 51% | N=82 | 14% | N=22 | 1% | N=1 | 100% | N=161 |
| Quality of overall natural environment in Royal Palm Beach | 45% | N=73 | 41% | N=67 | 12% | N=19 | 2% | N=3 | 100% | N=162 |
| Overall "built environment" of Royal Palm Beach (including overall design, buildings, parks and transportation systems) | 28% | N=46 | 50% | N=81 | 19% | N=31 | 2% | N=4 | 100% | N=162 |
| Health and wellness opportunities in Royal Palm Beach | 25% | N=40 | 47% | N=75 | 27% | N=43 | 2% | N=3 | 100% | N=161 |
| Overall opportunities for education and enrichment | 37% | N=60 | 39% | N=63 | 22% | N=35 | 2% | N=4 | 100% | N=162 |
| Overall economic health of Royal Palm Beach | 46% | N=74 | 46% | N=74 | 7% | N=11 | 2% | N=3 | 100% | N=162 |
| Sense of community | 38% | N=61 | 47% | N=75 | 14% | N=23 | 1% | N=1 | 100% | N=160 |

Table 45: Question 14

| Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Village government and its activities, events and services: | Major source | | Minor source | | Not a source | | Total | |
|---|--------------|------|--------------|------|--------------|------|-------|-------|
| | % | N | % | N | % | N | % | N |
| Village website (www.royalpalmbeach.com) | 57% | N=93 | 36% | N=58 | 7% | N=11 | 100% | N=162 |
| Local media outlets (newspapers, radio, local television stations) | 42% | N=68 | 48% | N=78 | 10% | N=16 | 100% | N=162 |
| Local Comcast Village channel 18 or UVerse channel 99 | 9% | N=15 | 35% | N=56 | 55% | N=88 | 100% | N=159 |
| Quarterly Village Newsletter | 46% | N=74 | 42% | N=67 | 12% | N=19 | 100% | N=160 |
| Village Council meetings and other public meetings | 26% | N=42 | 39% | N=63 | 35% | N=56 | 100% | N=161 |
| Communications with Village elected officials or administrative staff (i.e., e-mail, phone, in-person) | 26% | N=41 | 33% | N=52 | 42% | N=66 | 100% | N=159 |
| Social media postings (i.e., Facebook, Twitter) | 41% | N=65 | 28% | N=45 | 31% | N=50 | 100% | N=160 |
| Bi-monthly Mayor's VECTOR publication | 24% | N=38 | 38% | N=60 | 38% | N=60 | 100% | N=158 |
| CodeRED Emergency Notification System | 43% | N=68 | 27% | N=43 | 31% | N=49 | 100% | N=160 |
| Village LED signs | 38% | N=61 | 49% | N=79 | 13% | N=20 | 100% | N=160 |
| Village alerts (text, email) | 35% | N=56 | 34% | N=54 | 31% | N=50 | 100% | N=160 |
| Word-of-mouth | 35% | N=56 | 45% | N=72 | 20% | N=32 | 100% | N=160 |

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Table 46: Question D1

| How often, if at all, do you do each of the following, considering all of the times you could? | Never | | Rarely | | Sometimes | | Usually | | Always | | Total | |
|--|-------|-----|--------|------|-----------|------|---------|------|--------|-------|-------|-------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Recycle at home | 6% | N=9 | 2% | N=4 | 6% | N=10 | 23% | N=37 | 63% | N=102 | 100% | N=162 |
| Purchase goods or services from a business located in Royal Palm Beach | 0% | N=0 | 1% | N=1 | 15% | N=25 | 56% | N=91 | 28% | N=45 | 100% | N=162 |
| Eat at least 5 portions of fruits and vegetables a day | 4% | N=7 | 14% | N=22 | 37% | N=60 | 35% | N=56 | 10% | N=17 | 100% | N=162 |
| Participate in moderate or vigorous physical activity | 2% | N=4 | 12% | N=20 | 41% | N=67 | 31% | N=50 | 13% | N=21 | 100% | N=162 |
| Read or watch local news (via television, paper, computer, etc.) | 4% | N=6 | 5% | N=8 | 11% | N=18 | 35% | N=56 | 46% | N=74 | 100% | N=162 |
| Vote in local elections | 5% | N=8 | 5% | N=8 | 7% | N=11 | 25% | N=41 | 58% | N=94 | 100% | N=162 |

Table 47: Question D2

| Would you say that in general your health is: | Percent | Number |
|---|---------|--------|
| Excellent | 18% | N=29 |
| Very good | 50% | N=80 |
| Good | 27% | N=43 |
| Fair | 4% | N=7 |
| Poor | 1% | N=1 |
| Total | 100% | N=160 |

Table 48: Question D3

| What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: | Percent | Number |
|--|---------|--------|
| Very positive | 13% | N=21 |
| Somewhat positive | 25% | N=39 |
| Neutral | 50% | N=78 |
| Somewhat negative | 11% | N=17 |
| Very negative | 1% | N=2 |
| Total | 100% | N=157 |

Table 49: Question D4

| What is your employment status? | Percent | Number |
|---------------------------------------|---------|--------|
| Working full time for pay | 61% | N=99 |
| Working part time for pay | 10% | N=16 |
| Unemployed, looking for paid work | 2% | N=4 |
| Unemployed, not looking for paid work | 4% | N=7 |
| Fully retired | 22% | N=36 |
| Total | 100% | N=162 |

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Table 50: Question D5

| Do you work inside the boundaries of Royal Palm Beach? | Percent | Number |
|--|---------|--------|
| Yes, outside the home | 20% | N=29 |
| Yes, from home | 14% | N=20 |
| No | 66% | N=96 |
| Total | 100% | N=145 |

Table 51: Question D6

| How many years have you lived in Royal Palm Beach? | Percent | Number |
|--|---------|--------|
| Less than 2 years | 4% | N=7 |
| 2 to 5 years | 25% | N=41 |
| 6 to 10 years | 13% | N=22 |
| 11 to 20 years | 27% | N=44 |
| More than 20 years | 30% | N=49 |
| Total | 100% | N=163 |

Table 52: Question D7

| Which best describes the building you live in? | Percent | Number |
|--|---------|--------|
| One family house detached from any other houses | 87% | N=123 |
| Building with two or more homes (duplex, townhome, apartment or condominium) | 13% | N=19 |
| Mobile home | 0% | N=0 |
| Other | 0% | N=0 |
| Total | 100% | N=142 |

Table 53: Question D8

| Is this house, apartment or mobile home... | Percent | Number |
|--|---------|--------|
| Rented | 6% | N=8 |
| Owned | 94% | N=129 |
| Total | 100% | N=137 |

Table 54: Question D9

| About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)? | Percent | Number |
|---|---------|--------|
| Less than \$300 per month | 4% | N=7 |
| \$300 to \$599 per month | 13% | N=20 |
| \$600 to \$999 per month | 15% | N=23 |
| \$1,000 to \$1,499 per month | 25% | N=39 |
| \$1,500 to \$2,499 per month | 34% | N=54 |
| \$2,500 or more per month | 9% | N=14 |
| Total | 100% | N=157 |

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Table 55: Question D10

| Do any children 17 or under live in your household? | Percent | Number |
|---|---------|--------|
| No | 62% | N=87 |
| Yes | 38% | N=53 |
| Total | 100% | N=140 |

Table 56: Question D11

| Are you or any other members of your household aged 65 or older? | Percent | Number |
|--|---------|--------|
| No | 70% | N=99 |
| Yes | 30% | N=42 |
| Total | 100% | N=141 |

Table 57: Question D12

| How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.) | Percent | Number |
|--|---------|--------|
| Less than \$25,000 | 6% | N=8 |
| \$25,000 to \$49,999 | 15% | N=22 |
| \$50,000 to \$99,999 | 39% | N=57 |
| \$100,000 to \$149,999 | 24% | N=35 |
| \$150,000 or more | 16% | N=23 |
| Total | 100% | N=145 |

Table 58: Question D13

| Are you Spanish, Hispanic or Latino? | Percent | Number |
|--|---------|--------|
| No, not Spanish, Hispanic or Latino | 87% | N=139 |
| Yes, I consider myself to be Spanish, Hispanic or Latino | 13% | N=20 |
| Total | 100% | N=159 |

Table 59: Question D14

| What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.) | Percent | Number |
|---|---------|--------|
| American Indian or Alaskan Native | 2% | N=3 |
| Asian, Asian Indian or Pacific Islander | 1% | N=2 |
| Black or African American | 4% | N=6 |
| White | 90% | N=135 |
| Other | 7% | N=10 |

Total may exceed 100% as respondents could select more than one option.

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Table 60: Question D15

| In which category is your age? | Percent | Number |
|--------------------------------|---------|--------|
| 18 to 24 years | 0% | N=0 |
| 25 to 34 years | 7% | N=11 |
| 35 to 44 years | 18% | N=29 |
| 45 to 54 years | 25% | N=40 |
| 55 to 64 years | 27% | N=43 |
| 65 to 74 years | 16% | N=25 |
| 75 years or older | 7% | N=11 |
| Total | 100% | N=159 |

Table 61: Question D16

| What is your sex? | Percent | Number |
|-------------------|---------|--------|
| Female | 57% | N=64 |
| Male | 43% | N=48 |
| Total | 100% | N=112 |

Table 62: Question D17

| Do you consider a cell phone or landline your primary telephone number? | Percent | Number |
|---|---------|--------|
| Cell | 67% | N=73 |
| Land line | 15% | N=16 |
| Both | 18% | N=20 |
| Total | 100% | N=109 |